

CASE STUDY AGILITY CHEMICALS LOGISTICS



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I had already been working with RGS at Agility's GIL division when I became aware that we would need support in the specialist Chemicals division. There were many challenges facing us in the IT department at that time and RGS were able to quickly get involved to understand the issues and then come up with a coherent strategy to help us resolve these. Moving forward, with RGS we have reengineered our IT infrastructure, including rationalising and virtualising our servers and scaling out our operation as part of our globalisation project.”

Chris McCormick – CIO, Agility Logistics



BACKGROUND

Agility Logistics is a worldwide freight-forwarder, with offices in 100 countries. The business is split in several divisions with their specialist Chemicals division being one.

As with many large companies, Agility has large, inflexible back-end data systems operating at its heart, which ensure that the core distribution data processing is handled reliably and accurately.

Whilst this stability is important to the day to day operation of the business, it does also provide challenges where flexibility is concerned, making development of modern reporting and intelligence applications difficult.



UNDERSTANDING
YOUR
WORLD



THE CHALLENGE(S)

As with any business, users need to be able to view data in flexible ways, which may change week to week.

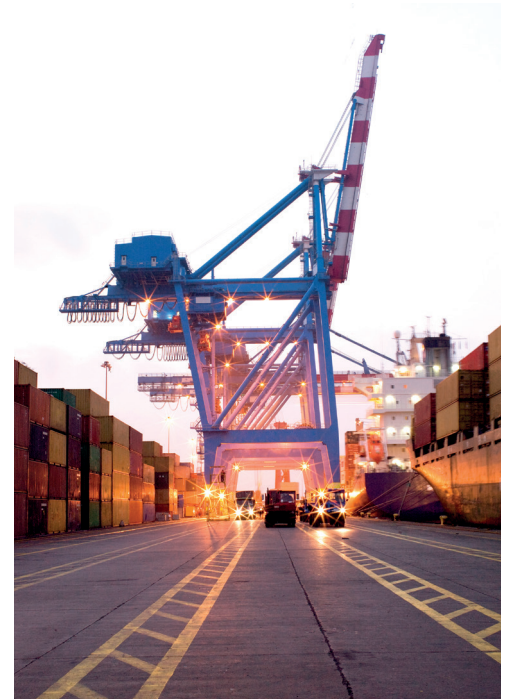
This flexibility is at odds with the needs of the core transaction handling requirements of the business, which rely upon stable, reliable processing of orders through to completion.

Additionally, larger businesses often produce very large amounts of data, which can pose challenges for flexible reporting systems, as handling large amounts of data requires careful consideration in order to ensure applications that perform well for the end user.

THE SOLUTION

We have implemented applications that extract data from the central systems at pre-defined times, only accessing changed datasets to optimise import performance.

This data, once extracted into a reporting data-warehouse, is used for responsive reporting and dashboard applications, providing the management teams with prompt management reporting and highly summarized views of data in interactive dashboard views.



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